

Frequently Asked Questions

On Sunday we introduced several exciting changes coming for our church, specifically that we plan to remodel our building to better meet our needs and that we will be changing our church's name to Oaks Chapel Bible Church. We know changes like these bring questions, and we want to walk through this process together with openness and clarity. Below you'll find answers to some of the questions we thought you might have and, if your question is not addressed, we encourage you to send it to Elders@crossroadsbible.org. ***Recently added questions are indicated in blue.**

General Vision

Q: Why are we changing the name of our church to Oaks Chapel Bible Church?

A: After working with trusted church consultants, we discovered that our current name, Crossroads Bible Church, made it difficult for us to be found and stand out in our community. There are many churches (and even towns) with similar names, both in our area and across the country. While no name is perfect, Oaks Chapel best fits the criteria we were prayerfully seeking.

- Oaks Chapel is unique and ownable. We secured all variations of the website domain, and to our knowledge no other church in the country uses this name.
- Oaks Chapel is theologically rich. Isaiah 61:3 says, "They will be called oaks of righteousness, a planting of the Lord for the display of his splendor."
- Oaks Chapel reflects our values. Oaks symbolize righteousness, deep-rooted faith, peace, and slow, steady formation—all qualities we long to see in our church family. For centuries, chapels have been places of prayer and meeting with God. To us, "chapel" speaks of the kind of intimacy with God that can happen in any church, regardless of size.
- Oaks Chapel is geographically anchored. We are the only church in Double Oak, and our building sits on Chinn Chapel Road. The name roots us in the place God has called us to serve.

Q: Why are we making this change now?

A: Our church is in a strong place—both spiritually and financially—and we believe this is the right moment to prepare for the future. This isn't about chasing big numbers, creating extravagant spaces, or changing who we are. It's about faithfully stewarding what God has entrusted to us, investing in a lasting legacy for the next generation, and sharing God's goodness with our community and the world.

Q: How will the name change impact our identity as a church?

A: Our core identity doesn't shift with a logo or a name. We remain a Jesus-centered, Bible-teaching church. The new name is about clarity and hospitality—making it easier for the people we're trying to reach to understand who we are and find a home here.

Building Strategy & Outreach Strategy

Q: Why is a building remodel needed?

A: Our building has served us well, but in many ways it no longer reflects the thriving church we are or functions as effectively as it should. Spaces like our lobby, kids and student areas, and adult small group rooms aren't meeting today's needs. A remodel will help us create a facility that both communicates care and excellence to our community and supports ministry for years to come.

Q: What will the remodel include?

A: Several areas of our campus will be refreshed and reimagined. Plans include updating the front of our building and adding clear signage to make it more welcoming to guests, expanding the lobby to create more room for connection, moving kids ministry upstairs for a better layout and enhanced security, and renovating the lower level to provide accessible small group spaces and improved student rooms. We also plan to update the sanctuary to strengthen the overall worship experience.

Q: How will construction affect regular services and ministries?

A: We're planning carefully to minimize disruption. Some temporary adjustments may be needed, but worship and ministries will continue throughout the remodel. Construction can be inconvenient at times, but we believe the finished result will be well worth the journey.

Q: How long will the remodel take?

A: The timeline will vary depending on each phase of the project—such as updates to the lobby, kids ministry, and other areas. We'll communicate clearly at every stage so you'll always know what to expect.

Q: Can we include a visible cross in the remodel (inside/outside)?

A: Yes. We do plan to incorporate a clearly visible, architecturally thoughtful, and reverent cross into our campus. Final placement and design will be determined with our architects. In addition, our updated brand mark (logo) also integrates a cross into the design which will ensure it is featured more prominently moving forward.

Q: Why don't we have a cross visible now?

A: Our facility grew in phases over time, the omission of a prominent cross is unintentional. This is a design gap we intend to correct in this renovation.

Q: How will building updates help us reach the community?

A: The proposed building updates are designed to help us do what we already do—even better. By aligning our spaces with today's ministry needs—a more welcoming lobby, clearer signage, safer and more engaging kids and student areas, and functional spaces for small groups—we'll be better equipped to serve both our current church family and those who join us in the future. When our spaces function well, our ministry and hospitality flourish.

Q: Can we add a children's indoor playground to draw families?

A: It's a great idea but not in the current plans due to space and cost. We'll keep evaluating ideas with our designers as we refine phases.

Q: Can outside groups (e.g., lacrosse) use our fields?

A: We're open to groups that align with our mission and values utilizing our fields. Availability may shift with any land decisions, but we intend to let our fields be a community blessing. Currently, our fields are open first come, first served.

Q: Will selling land limit outdoor church events?

A: No. We have ~16 acres behind the building that are not being considered for sale. This is plenty of space to continue our outdoor events.

Q: How will signage be handled so people know we're a church?

A: The week leading up to launch we'll install comprehensive campus signage and interior wayfinding. We're working with the city of Double Oak on updated monument signs to improve visibility and clarity. This is in addition to building renovations which will make it more clear that our building is a church.

Q: Which land could be considered for sale? What's off limits?

A: Not for sale: The ~16 acres behind the building (future ministry/build potential) and the garden area. **Possible:** The land portions along FM 407 and parts of the outdoor life area and portion along Chinn Chapel Road, depending on missional fit, market value, and other guardrails we have thoughtfully put in place.

Q: Would selling FM 407 frontage hurt visibility?

A: We'll protect visibility through remaining frontage along our parking lot, new monument signage, and a more street-present lobby design. If FM 407 frontage yields significantly more monetary value, we'll weigh that against visibility and only proceed if it supports the larger mission. We will not sacrifice the future for the present in any transaction.

Q: What guardrails apply to any land sales?

A: We use deed restrictions (CC&Rs) to control building types, size, materials, and use—protecting ministry, property value, and long-term fit with our church.



Naming and Identity

Q: Why did we work with a consultant?

A: While we initially engaged with the consultants to discuss a few small projects focused on our logo design, our relationship grew with them over time as they helped us see some of our opportunities and challenges with fresh eyes. None of us can step into this church "new" again, so they helped us see how we're perceived and where we had gaps. Over about a year, they earned our trust each step of the way by listening, protecting our uniqueness, and guiding a process we wouldn't have completed as effectively on our own.

Q: Are "chapel" and "church" at odds in our new name?

A: No. We love the idea that chapels have been intimate places of worship and connection to God for centuries as well as a place that people from different faith backgrounds can come to commune with God. The use of chapel also ties naturally to where we're located - on Chinn Chapel Road. We remain a Bible church in belief and practice and therefore wanted to keep this in the name, church also connects us with all the other believers who are part of the broader church.

Q: When do we say "Oaks Chapel" vs. "Oaks Chapel Bible Church"?

A: Day-to-day, "Oaks Chapel" is the preferred name to reference our church. We're still a Bible church, so you'll see "Oaks Chapel Bible Church" in formal contexts. This is similar to how we call our church "Crossroads" and "Crossroads Bible Church" interchangeably today. We're avoiding acronyms like "OCBC" as this is "inside speak" and we want to be welcoming to new people.

Q: Are we still centered on the Bible?

A: Yes. Scripture remains our authority and focus in preaching and practice.

Ministry & People

Q: How will this impact my ministry?

A: Some ministries may need to temporarily adjust locations or setups, but our commitment is that we will continue serving throughout the process. In the long run, the remodel will create better spaces for ministry to grow and thrive.

Q: How will this affect kids and students?

A: Kids and students are two of our highest priorities. We're working to keep disruptions to a minimum during construction, and when renovations are complete, they will have safer, more engaging, and more functional spaces designed especially for them.

Q: How will we handle growth (seating, services, parking)?

A: Our current auditorium can comfortably accommodate significant growth before a second service is necessary. As attendance approaches around 600 on average—or if kids' ministry space requires it—we'll begin considering a second service. Parking capacity is strong, with approximately 550 spaces available, and we can increase seating along the way by adding more chairs as needed. For now, keeping our church family together in one service best supports our sense of community and connection.

Q: What is Oaks Chapel 101, and how can members be involved?

A: A redesigned, three-week on-ramp helping newcomers connect, grow, and discover their gifts. The format will include table facilitators to increase participation and engagement and we plan to offer the classes about every two months. We'll need seasoned members to serve as hosts/facilitators as we move into this new class setup.

Finances

Q: What will this cost?

A: We don't have a final number yet. We're in the process of receiving bids and counsel. When we do, we'll share a clear budget—what it costs and how we'll pay for it—so you can see exactly what we see.

Q: How are we paying for this?

A: The remodel will be funded through a combination of careful budgeting, the generosity of our church family, and the potential sale of portions of our land. We are committed to stewarding resources wisely and responsibly.

Q: Will this affect the church's budget for ministries and missions?

A: No. Ministry and missions remain our top priority. The remodel will be funded in a way that allows these vital areas to stay strong and continue to grow.

Q: How will we pay for this?

A: We have several strategies we can implement as we think about how to pay for the costs associated with our building renovations. We will be using a mix of (1) leveraging assets (possible land sales), (2) a capital campaign (congregational giving), and (3) prudent debt if needed. We are currently in a strong financial position with very low debt, which is helpful as we look forward at how to best use these available strategies.

Q: Will there be a designated giving option for the remodel?

A: Yes. A dedicated fund for the building project in online giving is being set up; we'll communicate when it's live.

Q: Will the name change affect online giving setups?

A: It shouldn't - the giving platform we currently use (Subsplash) will stay the same. Some givers may need to update details once legal name changes are finalized—we'll send clear instructions before any changes take effect. There is no action that needs to be taken at this time.

Timeline & Next Steps

Q: When will the new name officially launch?

A: We shared the news with our church family on September 14. Over the next few weeks, we'll be updating our physical and online presence, and on October 19 we will officially begin operating as Oaks Chapel Bible Church. It will be a special day in the life of our church!

Q: What is the timeline for these changes?

A: We don't have fixed dates for building related changes yet. Final timing depends on design work, permitting, and competitive bids. We won't wait to move where God is leading—so we'll start what we can now and share clear dates and a phased plan as soon as they're confirmed.

Q: How will we be marketing these changes to the community?

A: Behind the scenes, we're working hard to make sure our community knows us by our new name. This will include community engagement (yes—t-shirts are coming!), digital marketing through Google and social media, and the most powerful tool of all: word of mouth. We're also partnering with experienced professionals to guide us in making sure the rollout is done with excellence.

Q: What's the concrete timeline—two years or ten?

A: We're too early to know a real concrete timeline. However, a general guide we're using is to plan for ~1 year for design (with expert church architects) and then ~2 years for phased construction, all while ministry continues. A more concrete timeline is dependent on funding and additional details that we're continuing to work through. Exact phasing will balance ministry disruption, cost, and sequence efficiency.

Q: How will you prioritize construction phases?

A: We'll weigh three factors: (1) ministry disruption, (2) ministry need/impact, and (3) funding readiness. Evaluating and balancing these factors is something we'll continue to work through and we'll share more on phase plans and timelines as they're finalized.



Communications & Marketing

Q: How will we communicate externally and prevent misinformation?

A: Clear communication matters to us, and we're committed to providing consistent updates to our church family to avoid confusion and remain as open as possible. Alongside these updates, we'll launch a new website, strengthen our digital presence with paid Google ads and search engine optimization, and increase community visibility through things like car decals and t-shirts. At the same time, we believe the most effective way people hear about our church is still word of mouth. Each of us can play a part by sharing an accurate and positive story about these changes with the people we connect with every day.

Q: Why aren't we in the Cross Timbers Gazette church listings?

A: We don't see a strong return on investment there compared to other channels. Charlie occasionally contributes articles as invited, but we prioritize digital/relational outreach.

Participation & Questions

Q: How can I submit questions?

A: Clear communication is very important to us during this season. Our elders and staff welcome your questions! You can email them to Elders@crossroadsbible.org. These will be collected and answered at our upcoming Q&A Night on Sunday, September 21 at 6pm. We'd love for you to join us in person. For those who can't attend, we'll also post the questions and answers online so they can be accessed anytime.

Q: How can I be involved in this process?

A: Your involvement is vital as we move into this new chapter of our church. We invite you to pray faithfully, give generously, encourage one another, and help us welcome others as we step into this new chapter together. You can also support us and help us grow by following us on social media, liking and sharing our posts, and leaving us a positive review on Google ([click HERE to leave a review](#)).

Q: How can I stay up to date on things as we move forward?

A: We'll share regular updates during services, through email, on social media, and on our website. If you're not already following us on Facebook or Instagram or receiving our emails, we encourage you to do so—it's the best way to stay connected.